



A higher level of performance

RMA # : _____

Note : To be assigned by Hawk

Goods returned for Repair or Assessment

Customer provided information

Dear Customer:

Please note that goods will not be accepted for return without first obtaining and quoting RMA No.

- Please clean the instrument and pack it damage-proof
- Please attach this form with instrument return safety data sheet on the outside of the packaging
- Return the instrument to the following address:

Hawk Measurement Systems
Attention Repair Department
 15-17 Maurice Court
 VIC 3131 Nunawading/AUSTRALIA

All items returned for repair/assessments are subject to AUD.400.00 minimum charge for **each** evaluation. Should you decide to proceed with repair this will be deducted from the final repair charge. This charge also applies to warranty claims assessments but will be credited in full if found to be warranty repair. The \$400 includes the following:

- | | | |
|-----------------------|---|-----------------------------------|
| 1. Inspection & clean | 3. Software upgrade to current specification | 5. Detailed report with quotation |
| 2. Functional test | 4. Hardware upgrade to current specifications if required | |

Return Address

Company name:

Contact name:

Street Address:

Post /Zip code:

Town/City:

Tel.:

Fax:

E-Mail:

Purchase order number covering repair assessment: (Min Charge AUD \$400.00):

Unit Details

- Repair** **Repair – estimate of costs** **Modification / Upgrade**

Instrument description

Instrument model :

Serial number:

Manufactured date:

Customer fault description :

Medium

Name of the medium with which the instrument came into contact – Short description:

Tank Dimensions:

Height

High & Low Level.

Dangerous medium:

No

Yes – Safety data sheet enclosed

Medium properties:

Liquid

Bulk solid

Gas

Temp

Was the sensor cleaned / decontaminated?

Yes No

Cleaning agent :

Preliminary Test (Internal use only):

Credit Issued: